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### BLOOSTON, MORDKOFSKY, DICKENS, DUFFY & PRENDERGAST, LLP

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> EUGENE MALISZEWSKYJ ENGINEERING CONSULTANT

June 30 2015

ARTHUR BLOOSTON 1914 – 1999

writer's contact information sta@bloostonlaw.com 202-828-5562

### REDACTED - FOR PUBLIC INSPECTION

### VIA HAND DELIVERY

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, S.W. Washington, DC 20554

RE:

Form 481 – Carrier Annual Reporting Data Collection, 2015

WC Docket No. 14-58

Dear Ms. Dortch:

Pursuant to sections 54.313(i) and 54.422(c) of the Commission's Rules, <sup>1</sup> Custer Telephone Cooperative, Inc. (the Company) hereby submits a copy of its "FCC Form 481 – Carrier Annual Reporting Data Collection Form," as filed with the Universal Service Administrative Company. A copy is also being submitted to the appropriate state regulatory commission and tribal government, as further required by sections 54.313(i) and 54.422(c).

Pursuant to the Protective Order adopted by the Commission in this proceeding,<sup>2</sup> the Company requests confidential treatment for the financial information included in its report, as required by §54.313(f)(2), on the grounds that it is commercially sensitive information that is not normally released to the public. The Company also requests confidential treatment for its

<sup>1 47</sup> CFR \$854.313 and 54.422.

<sup>&</sup>lt;sup>2</sup> In the Matter of Connect America Fund, et al., PROTECTIVE ORDER, WC Docket No. 10-90, et al., DA 15-712, released June 17, 2015.

Progress Report on the Five Year Service Quality Plan pursuant to sections 0.457 and 0.459 of the Commission's Rules. A letter in support of the Company's request is attached hereto.

In accordance with the Protective Order and the Commission's rules, two redacted copies and one non-redacted copy have been submitted on paper via hand delivery to the Secretary's Office, two non-redacted copies have been submitted for hand delivery to Mr. Charles Tyler of the Telecommunications Access Policy Division, and a redacted copy has also been filed via the Electronic Comment Filing System.

If you have any questions, please do not hesitate to contact the undersigned.

Sincerely

Salvatore Taillefer, Jr.

Counsel to Custer Telephone Cooperative, Inc.

CC:

Mr. Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau

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### VIA HAND DELIVERY

Marlene H. Dortch, Secretary Federal Communications Commission 445 12<sup>th</sup> Street, S.W. Washington, DC 20554

RE:

Form 481 – Carrier Annual Reporting Data Collection, 2015

WC Docket No. 14-58

Dear Ms. Dortch:

Pursuant to §0.457 and §0.459 of the Commission's rules, Custer Telephone Cooperative, Inc. (the "Company"), by its attorneys, hereby requests that certain materials and information be withheld from public inspection. Specifically, the Company requests confidential treatment of the Progress Report on the Five Year Service Quality Improvement Plan (the "Plan" or "confidential information") attached to its Form 481 filing.

In support of its request for confidential treatment and pursuant to the requirements under § 0.459(b) of the Commission's rules, the Company states the following:

1. Identification of the specific information for which confidential treatment is sought.

The Company seeks confidential treatment of the Progress Report on the Five Year Service Quality Improvement Plan, attachment 472218ID112 to the Form 481 filing accompanying this letter, which contains sensitive financial information about the Company as well as information about the Company's projected network improvements and upgrades for voice and broadband services during the period from 2015 through 2019.

Identification of the Commission proceeding in which the information was submitted or description of the circumstances giving rise to the submission.

The documents are being submitted as part of the annual Eligible Telecommunications Carrier Report (Form 481) mandated by section 54.313 of the Commission's rules.

3. Explanation of the degree to which the information is commercial or financial, or contains a trade secret or is privileged.

The data described is highly confidential and sensitive commercial and financial information which constitutes trade secrets or sensitive commercial and financial information that "would customarily be guarded from competitors," and is therefore exempted from mandatory disclosure under FOIA Exemption 4 and Section 0.457(d) of the Commission's rules.<sup>2</sup>

4. Explanation of the degree to which the information concerns a service that is subject to competition.

The Plan relates to voice and broadband services provided by the Company that are subject to competition from competitive local exchange carriers, cable television system operators, electric power utilities, fixed and mobile wireless service providers, and/or satellite carriers.

5. Explanation of how disclosure of the information could result in substantial competitive harm.

Disclosure of the confidential information is likely to result in substantial competitive harm to the Company because the confidential information could provide competitors with commercially sensitive insights related to the Company's operations, service offerings, and costs.

6. Identification of any measures taken by the submitting party to prevent unauthorized disclosure.

The Company does not make the Progress Report on the Five Year Service Quality Improvement Plan or any of the information contained therein publically available in any way and further limits internal access to key employees subject to strict non-disclosure obligations.

7. Identification of whether the information is available to the public and the extent of any previous disclosure of the information to third parties.

The Company does not make the confidential information available to the public and it has not previously allowed disclosure of the confidential information to third parties that are not otherwise bound by confidentiality obligations.

<sup>&</sup>lt;sup>1</sup> *Id.* § 0.457(d)(2). <sup>2</sup> 5 U.S.C. § 552(b)(4): 47 C.F,R. § 0.457(d).

8. Justification of the period during which the submitting party asserts that the material should not be available for public disclosure.

The confidential information should be treated as confidential for an indefinite period, as the Company will always be subject to competition and the competitive harms associated with the disclosure of the confidential information.

In order to provide adequate protection from public disclosure, the Commission should strictly limit distribution of the confidential information within the Commission on a "need to know" basis and not allow any distribution outside of the Commission. In the event that any person or entity outside the Commission requests disclosure of the confidential information, the Company requests that it be so notified immediately so that it can oppose such request or take other action to safeguard its interests as it deems necessary.

Please direct any questions regarding this submission to the undersigned.

Respertfully submitted,

Salvatore Taillefer, Jr.

Counsel for

Custer Telephone Cooperative, Inc.

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<015>.	Study Area Name	CUSTER TEL COOP		
<020>	Program Year	2016		
<030>	Contact Name: Person USAC should contact with questions about this data	Dennis Thornock		
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2088792261 ext.1	7	
<039>	Contact Email Address: Email of the person identified in data line <030>	dennisäcustertel	,net	<i>N</i>
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<030>	Contact Name - Person USAC should contact regarding this data	Dennis, Thorno	ook	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2088792281 AK	KC.17	
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<110x	Has your company received its ETC certification from the FCC?	. (yes)	(no) O (on)	
<111>	if your answer to Line <110> is yes, do you have an existing §54,202(a) "5 year plan" filed with the FCC?	(yes/	/no) O O	
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<112>	report, on line <112> delineating the status of your company's existing § 54,202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.3.3(a)[1]. If your c CETC which only receives frozen support, your progress report is only required to address voice telephony service.	ompany is a	47999910lls blan, 472	18ID)12 Maga.gdf
<112>	54, 202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.3.3(a). If your CCYC which only receives frozen support, your progress report is only	rm Year	47eriotolie inlest, 47er	1810).12 Maps.pdf  Name of Attached Document
<112>	54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47.C.F.R. § 54.3.13(a)(1). If your of CCTC which only receives frozen support, your progress report is only required to address voice telephony service.  Please select the appropriate responses below (Yes, No, Not Applicable) to confit that the attached document(a), on line 1.12, contains a progress report on its five service quality improvement plan pursuant to \$54.202(a). The information shall it	rm Year	47ementolic miss., 47em	
THE	54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47.C.F.R. § 54.3.13(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.  Please select the appropriate responses below (Yes, No, Not Applicable) to confit that the attached document(a), on line 1.1.2, contains a progress report on its five service quality improvement plan pursuant to \$54.202(a). The information shall is submitted at the wire center level or census block as appropriate.	rm Year		
<113>	54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47.C.F.R. § 54.313(a)(1). If your of CFC which only receives frozen support, your progress report is only required to address voice telephony service.  Please select the appropriate responses below (Yes, No, Not Applicable) to confit that the attached document(a), on line 11.2, contains a progress report on its five service quality improvement plan pursuant to \$54.202(a). The information shall be submitted at the wire center level or census block as appropriate.  Maps detailing progress towards meeting plan targets.  Report how much universal service (USF) support was received.	rm s-year 54	Yes Yes	
<113> <114>	54,202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)[1]. If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.  Please select the appropriate responses below (Yes, No, Not Applicable) to confit that the attached document(s), on line 112, tontains a progress report on its five service quality improvement plan pursuant to \$54.202(a). The information shall be submitted at the wire center level or consus block as appropriate.  Maps detailing progress towards meeting plan targets  Report how much universal service (USF) support was received.	rm n-year nve service quality	Yes Yes Yes	
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<010>	Study Area Code	472218
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<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Dennis Thornock
<035>	Contact Telephone Number - Number of person identified in data line <03	
<039>	Contact Email Address - Email Address of person identified in data line <0	30> deanEnAcustottelines
<910>	Tribal Land(s) on which ETC Serves	
<920>	Tribal Government Engagement Obligation	Name of Attached Document
If your o	company serves Tribal lands, please select (Yes, No, NA) for each these boxes irm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to	Name of Attached Document  Sclool Yes or No or
If your of to confi demons § 54.31	company serves Tribal lands, please select (Yes,No, NA) for each these boxes from the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes:	Select
If your o	company serves Tribal lands, please select (Yes, No, NA) for each these boxes rm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes:	Scinal Yes or No or Not Applicable
If your of to confidence. § 54.31	company serves Tribal lands, please select (Yes,No, NA) for each these boxes irm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes:  Needs assessment and deployment planning with a focus on Tribal community anabor institutions.	Selact Yes or No or
If your to confidention § \$4.31 <921>	company serves Tribal lands, please select (Yes, No., NA) for each these boxes from the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(a) includes:  Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning:	Scinal Yes or No or Not Applicable
If your to confidential (921) <922> <923>	company serves Tribal lands, please select (Yes, No, NA) for each these boxes from the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes:  Needs assessment and deployment planning with a focus on Tribal community anchor institutions.  Feasibility and sustainability planning:  Marketing services in a culturally sensitive manner;	Scinal Yes or No or Not Applicable
If your to confidence. § \$4.31 < 921> < 922> < 923> < 924>	company serves Tribal lands, please select (Yes,No, NA) for each these boxes from the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes:  Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning: Macketing services in a culturally sensitive manner; Compliance with Rights of way processes	Scinal Yes or No or Not Applicable
If your to confidention:  § \$4.31  <921> <922> <923> <924> <925>	company serves Tribal lands, please select (res,No, NA) for each these boxes from the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes:  Needs assessment and deployment planning with a focus on Tribal community anohor institutions.  Feasibility and sustainability planning:  Marketing services in a culturally sensitive manner;  Compliance with Rights of way processes  Compliance with Land Use permitting requirements	Scinal Yes or No or Not Applicable
If your to confidention:  § \$4.31  <921> <922> <923> <924> <925> <925>	company serves Tribal lands, please select (res,No, NA) for each these boxes from the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes:  Needs assessment and deployment planning with a focus on Tribal community anchor institutions.  Feasibility and sustainability planning:  Marketing services in a culturally sensitive manner;  Compliance with Rights of way processes  Compliance with Facilities Siting rules	Scinal Yes or No or Not Applicable
If your to confidential demonstrates (\$2.15)   <	company serves Tribal lands, please select (Yes,No, NA) for each these boxes irm the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes:  Needs assessment and deployment planning with a focus on Tribal community anobor institutions. Feasibility and sustainability planning: Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Facilities siting rules Compliance with Facilities siting rules Compliance with Enactities of the siting rules	Scinal Yes or No or Not Applicable
If your to confidention:  § \$4.31  <921> <922> <923> <924> <925> <925>	company serves Tribal lands, please select (res,No, NA) for each these boxes from the status described on the attached document(s), on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes:  Needs assessment and deployment planning with a focus on Tribal community anchor institutions.  Feasibility and sustainability planning:  Marketing services in a culturally sensitive manner;  Compliance with Rights of way processes  Compliance with Facilities Siting rules	Scinal Yes or No or Not Applicable

Page 8

proposition   morning on facilities, man-	o Terrestrial Backhaul Reporting ection Form		FCC Form 481 OM8 Control No. 3060 July 2013	-0986/ОМВ Control No.: 3060-0819-
<010>	Study Area Code	472318	<u></u>	· ·
<015>	Study Area Name	COSTER TEL COOP		
<020>	Program Year	2016	1	10 10 10 10 10 10 10 10 10 10 10 10 10 1
<030>	Contact Name - Person USAC should contact regarding this data	Dannis Thornock	(A) (A) (A) (A) (A)	
<035>	Contact Telephone Number - Number of person identified in data line <030>	'2058792281 ext.17		
<039>	Contact Email Address - Email Address of person identified in data line <030>.	desnig@custurtel.net		
-,,	Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54,313(g) (Yes, No).	2		
(1130)	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	i kbps		
	*			

200 9

Study Area Code	o. 3060-0985/OMB Control No. 3060-0819					ection Form	
Study Area Code  Study Area Name  Custor Teb. Coop  Program Year  Contact Name - Person USAC should contact regarding this data Dendic Tribunion.  Contact Telephone Number - Number of person identified in data line <030> Contact Templ Address - Email Address of person identified in data line <030> Contact Templ Address - Email Address of person identified in data line <030> Contact Templ Address - Email Address of person identified in data line <030> Contact Templ Address - Email Address of person identified in data line <030> Contact Templ Address - Email Address of person identified in data line <030> Contact Templ Address - Email Address of person identified in data line <030> Contact Templ Address - Email Address of person identified in data line <030> Contact Templ Address - Email Address of person identified in data line <030> Contact Templ Address - Email Address of person identified in data line <030> Contact Templ Address - Email Address of person identified in data line <030> Contact Templ Address - Email Address of person identified in data line <030> Contact Temple Address - Email Address of person identified in data line <030> Contact Temple Address - Email Address - Email Address of person identified in data line <030> Contact Temple Address - Email Address - Temple Address - Temple		VOIA 5019				ection Form	
CODES Study Area Name Courter Tate Code Program Year John Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Mumber of person identified in data line COSO Contact Telephone Number - Mumber of person identified in data line COSO Contact Temail Address - Email Address of person identified in data line COSO Contact Email Address - Email Address of person identified in data line COSO Contact Email Address - Email Address of person identified in data line COSO Contact Email Address - Email Address of person identified in data line COSO Contact Email Address - Email Address of person identified in data line COSO Contact Email Address - Email Address of person identified in data line COSO Contact Email Address - Email Address of person identified in data line COSO Contact Email Address - Email Address of person identified in data line COSO Contact Email Address - Email Address of person identified in data line COSO Contact Email Address - Email Address of person identified in data line COSO Contact Email Address - Email Address of person identified in data line COSO Contact Email Address - Email Address of person identified in data line COSO Contact Email Address - Email Address of person identified in data line COSO Contact Email Address - Email Address of person identified in data line COSO Contact Email Address - Email Address of person identified in data line COSO Contact Temperson Identified in data line COSO Contact Tempe						ALEX MIN'AN CHARLES	
Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Telephone Number - Sumber - Sumber of person identified in data line <030> contact Email Address - Email Address of person identified in data line <030> denais denais denate tell and  Terms & Conditions of Voice Telephony Lifeline Plans*  Name of Attached Occument  Link to Public Website  HITP http://www.contactat.net/isagea/Lifeline.pdf  Please theck these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to 54.422[a][2] and val reporting for ETC receiving low-incomes support, carriers must instally apport:  Information describing the terms and conditions of any voice telephony service plans offered to Uteline subscribers;  Details on the number of minutes provided as part of the plan,	3		472216			Study Area Code	<010>
Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> denais emakes tell net  Terms & Conditions of Voice Telephony Lifeline Plans*  Name of Attached Occument  Link to Public Website  HITP http://www.custastati.net/laagea/Lifeline.pdf  Please theck these house below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to \$44.422(s)(2) and all reporting for ETCs receiving low-income support, derriefs must infinitely reports  Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers;  Cottact Temps Manufacture and the number of minutes provided as part of the plan,  Link to Public Website  HITP http://www.custastati.net/laagea/Lifeline.pdf  Name of Attached Occument  Name of Attached Occumen			CHITTER TEL DOOR				<015>
Contact Name - Person USAC should contact regarding this data  Contact Telephone Number - Number of person identified in data line co30 > 2683757281 set; 17  Contact Email Address - Email Address of person identified in data line co30 > denaisaeusbetch1.net  Contact Email Address - Email Address of person identified in data line co30 > denaisaeusbetch1.net  Contact Email Address - Email Address of person identified in data line co30 > denaisaeusbetch1.net  Contact Email Address - Email Address of person identified in data line co30 > denaisaeusbetch1.net  Contact Email Address - Email Address of person identified in data line co30 > denaisaeusbetch1.net  Contact Email Address - Email Address of person identified in data line co30 > denaisaeusbetch1.net  Contact Email Address - Email Address of person identified in data line co30 > denaisaeusbetch1.net  Contact Email Address - Email Address of person identified in data line co30 > denaisaeusbetch1.net  Contact Email Address - Email Address of person identified in data line co30 > denaisaeusbetch1.net  Contact Email Address - Email Address of person identified in data line co30 > denaisaeusbetch1.net  Contact Email Address - Email Address of person identified in data line co30 > denaisaeusbetch1.net  Contact Email Address - Email Address of person identified in data line co30 > denaisaeusbetch1.net  Contact Email Address - Email Address of person identified in data line co30 > denaisaeusbetch1.net  Contact Email Address - Email Address of person identified in data line co30 > denaisaeusbetch1.net  Contact Email Address of person identified in data line co30 > denaisaeusbetch1.net  Contact Email Address of person identified in data line co30 > denaisaeusbetch1.net  Contact Email Address of person identified in data line co30 > denaisaeusbetch1.net  Contact Email Address of person identified in data line co30 > denaisaeusbetch1.net  Contact Email Address of person identified in data line co30 > denaisaeusbetch1.net  Contact Email Address of person identified in den			The contract of the state of th			Program Year	<020>
Contact Telephone Number of person identified in data line <030> 268879781 466_17  Contact Email Address - Email Address of person identified in data line <030> 268879781 466_17  Contact Email Address - Email Address of person identified in data line <030> 268879781 466_17  Contact Email Address - Email Address of person identified in data line <030> 268879781 466_17  Contact Email Address - Email Address of person identified in data line <030> 268879781 466_17  Contact Email Address - Email Address of person identified in data line <030> 268879781 466_17  Contact Email Address - Email Address of person identified in data line <030> 268879781 466_17  Contact Email Address - Email Address of person identified in data line <030> 268879781 466_17  Contact Email Address - Email Address of person identified in data line <030> 268879781 466_17  Name of Attached Oocument  Name of		man to see the P of			Person USAC should contact regarding this data	Contact Name - Person U	<030>
Terms & Conditions of Voice Telephony Lifeline Plans:  Name of Attached Document  HTTP http://www.custartel.het/laages/Lifeline.pdf  Please theck these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to \$ 54.422(s)(2) annual reporting for ETCs receiving low-income support, carriers must similarly report.  1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers;	10 AP 0000000000000000000000000000000000	E4 00 49	The second secon	fine <030>	ne Number - Number of person identified in data	Contact Telephone Numb	<035>
Name of Attached Document  Link to Public Website  HTTP http://www.cuatartal.net/laagea/Lifekino.pdf  Please theck these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to \$ 54.422[a](2) annual reporting for ETCs receiving low-income support, calufering must unfinially report.  Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers;	TO FE		dennis@custertel.net	a line <030>	dress - Email Address of person Identified in dat	Contact Email Address - E	<039>
Name of Attached Document  C1220 > Link to Public Website	* 1252151 12 2	724 9 6 123051 4 12311	T22284701210	17	* 80 OF 80 BCT 67 FG 10	.00	1 80
Name of Attached Document    HTTP   http://www.eusterter.het/laages/latelaseo.pdf			Tagas of the Control	- 1			
Name of Attached Document    HTTP   http://www.eusterter.het/laages/latelaseo.pdf					nie of Malen Totalphopu () foliog Blone:	Talana B. Panadelana agaza	d 210s
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Please theck these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to \$ 54.422a/(2) annual reporting for ETCs receiving low-income support, carriers must annually report.  1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers;			VIII. 4	L			
Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to 6 54.422[a](2) annual reporting for ETCs receiving low-income support, carriers must smoothly report:  1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers;	ocument	Name of Attached Document					
Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to 6 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must smoothly report:  1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers;  1222> Details on the number of minutes provided as part of the plan.		and the same of th		HTTP V	/ebsite	Link to Public Website	1220>
or the website listed, on line 1220, contains the required information pursuant to \$ 54.422[a](2) annual reporting for ETCs receiving low-income support, carriers must smouthly report:  1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers;  1222> Details on the number of minutes provided as part of the plan.		gas, bit error par	ch://www.concercer.usc/rrag	7471	VE CONTRACT.	Section 14 Contract of Contract	
telephony service plans offered to Lifeline subscribers;  1272> Details on the number of minutes provided as part of the plan;				ușt	지기가 되어 하는 그는 회에서는 그렇지 않아 있었다. 그렇게 하는 것이 되어 되었다. 그래요 그렇게 되었다.	(a)(2) annual reporting for ET	54.422
The second secon					cribing the terms and conditions of any voice re plans offered to Lifeline subscribers;	Information describing the telephony service plans	:1721>
					imber of minutes provided as part of the plan,	Details on the number of	×1222>-
1223> Additional charges for toll calls, and rates for each such plan.					es for toll calls, and rates for each such plan.	Additional charges for tol	<1223>

age 10

(2000) Pr	ce Cap Carvier Additional Documentation ++-		FCC Form 481
Data Colle	ection Foten		OM6 Control No. 3055-0986/OMB Control No. 3060-0819
Including	Rote of Return Corriers affiliated with Price Cap Local Exchange Carriers		July 2013
<010>	Study Area Code		
	Study Area Name	W/2216	
<020>	Program Year	CONTER TEL COOP	
<630>	Contact Name - Person USAC should contact regarding this data	2016	
≺035>	Coptact Telephone Number - Number of person identified in data line <030>	Deligio, Morales	
<039>	Contact Email Address - Email Address of person identified in data line <030>	1088732282 Ext. 12)	
trossonaus	terfolder skunderfolge i det splacke har propositioner beskriftende se en bisk se ist skille beskriftende beskrifte	denbisseltstertel.net Commissionalesses the section of the section	
Select the	appropriate responses below (Yes, No, Not Applicable) to note compliance as	recipient of incremental Connect America Phase I support, frozen	High Cost support. Nigh Cost support to offset bacess charge reductions, as
	America Phase II support as set forth in 47 CFR § \$4.313(b),(c),(d),(e). The inform		
	Incremental Connect America Phase I reporting		
<20185	2nd Year Certification (47 CFR § 54.313(b)(1))	51	
<20115>			48
223	lka kamakankankanki		
<2011b>	Attachment (47 CFR § 54.313(b)(1)ff)	1	
		1	
		Name of Attached Occumunt(s) (acing Req	nutred Information
		THE STATE OF THE S	an an an an anasan
10000000000	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		<u>-136-3</u> 7
<2012>			
<2013>			
<2014>		L.	J_:
<2015>	2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4))		
	Price Cap Carrier Connect America ICC Support [47 CFR § 54.313[d]]		
<2016>	Curtification Support Used to Build Broadband		
	Connect America Phase II Reporting (47-CFR § 54.313(e))	<u> </u>	±911
<2017>	3rd year Broadband Service Certification		
42018×	5th year Broadband Service Certification	Sancting and the sancti	THEORETH
×2019	Interior Progress Certification		
<2020	Please check the box to confirm that the attached document(s), on fir pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support s	2021, contains the required information	<del></del>
	pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support s	all provide the number, names, and	
	addresses of community author institutions to which began providing	access to broadband service in the	
	preceding calendar year.	F	<del></del> 1
<2023>	Interim Progress' Community Anchor Institutions	1	
1.00		(4.	
		/ <u>                                    </u>	
		Taxing of Attached Discussent(s) t	RING Hedniso intotary/rod

adox) Ra	ota Of Return Catrier Additional Documentation		fill later 48)
unta COY	erpo regin		Desp control to 3040 098/July8 Control fro 30-3-0539
	The state of the state of the state of		IW DIL
×010s	Study Area Code	472216	
<015a	Study Arma Name	CUSTER TEL COOP	5 P
<02.0>	Freg (am Year	:2016	
4730× 4035×	Contact Retre - Person USAC should contest regarding this data Contact Telephone Number - Number of person listendied in data line 4030.	Dennis Thornoct 2086792281 ext.17	
	Contact Email Address - Email Address of person Membel in data line 40 100	dennisacustertal.net	
ent/activity	na konse helow to note compliance on its five year service quality plan (pussus		ng compliance with the finencial reporting requirements set forth in 47
		672318153010.pdf	
(101m	Progress Report on 3 Year Plan		
faarui	Missione Certification (47 CFR § 54.313 (f)(180)		
		Name of Attached Colument Listing Required Infor	ena letro
(1011)	Please check this box to confirm that the attached coconant(s), on line § 54.313 (N) (N), the carrier shall provide the number, names, and add providing access to broadband acroide in the preceding catendar year.	5812 contains this repained information planuaring to esses of community anchor institutions to which began	
		6702181D3012.pdf	
(2012)	Continuenty Aboth ( total priority 447 CFR § 5.4.3 15([[13]0])		
		Mose of Attached Document Listing Required information	00
(3023)	It pour company a Pilp skely Herd ROR Carrier (47 CTR § 54,713(1972)  Pyra, does juux company Rondon NUS annual report	Median [	88
Please	check these boiles to confirm that the attached document(s), on the 301	7, contains the required biognation purposed to \$ \$4.9100	F)(2) compliance requires;
(\$0 k5)	Executionic copy of their acms at MUS reports (Operacing Report for Selectionment attent Borrowers)		(Z)
(3056)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	ath Pions	IZ :
	17 AZEM II JS 201120 III (1970)	4772101U3017.pdf	
(3517)	If the stoppings is entron time 303.4, attack well is depoint of 805 annual depoint and on (equivous declarament of two	#F	
		Blame of Attached the current 1 king Required information	$\sim$
(3018)	If the response is no on one 3014, is your company auditor?	[Yas/Na]	
	If the response is you an line 3016, please cleeck the boose below to confirm your submission, on line 3026 pursuant to 554,313(H2), contains		
(3010)	Either a popy of their sudded financial statement; or [2] a financial report in a	formation imparable to RUS Operating Report for Telecommunical	rions .
(aoto)	Document(s) for Balance Stees, Income Statement and Statement of C	Cash Floors	
(1505)	Management later and audit opinion issued by the independent contified a	subject accountant that performed the company's ferencial and	k [TT]
3000	If the response is no on time 3018, please theck the bours below to continuous submission; on time 3026 pursuant to 3 54.3138()[2], cobiainst		· ·
(3022)	ls depositions scraffed public accomments or 2) a florestal support in a Jovenni complication to 8.05 Operating Report for Telecommunications		
(2023)	Borrowest. Underlying information subjected to a rowleys by an independent certified.		
13024)	public area unuad  Underlying information subjected to an officer scrotication.	94	
(3025)		Destrictions	<del></del>
(3026)	Arrach the worksheer flacing required Information		

Page 11

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Page 12

[3000] Rate Of Return Carrier Additional Documentation (Continued)	FC Form 451
Data Collection form	DIAB Control No. 8060-0926/0MB Control No. 3060-0819
	hele 2013

<010>	Study Alea Code	472218	V		 				
<015>	- Study Area Name .	CUSTER TEL COOP				_	76		
<020>	Program Year	2025			 				
<030>	Contact Name - Ferson USAC should contact Jegarding this data	Dennis Thornack	586	- 88	1		 		(0)
<035>	Contact Telephone Number - Number of person Identified in data fine 4030>	2058792281 ext.17		100		- 1		34	V.
<035>	Contact Email Address - Small Address of person Identified to data line <030>.	dennisicustertalinet -		10000			 200	40.700.00	

Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Yotal Debt

(3033) Total Equity

(3034) Dividends



Hame of Attached Document Listing Required Information

Pagé 12

Certificat	ion - Reporting Carrier	FCC Form 481 — OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Coll	ection Form	OMB Control No. 3050-0986/OMB Control No. 3060-0819
		July 2013
<010>	Study Area Code	472216
<015>	Study Area Name	CUSTER TEL, COOP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Dennis Thornock
<035>	Contact Telephone Number - Number of person identified in data line <030>	2088792281 ext 17
<039>	Contact Email Address - Email Address of person identified in data line <030>	dennis@custertel.net

### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

I certify that I am an officer of the reporting carrier; my responsibilities incl reciplents; and, to the best of my knowledge, the information reported on I		nents for universal service support
Name of Reporting Carrier: CUSTER TEL COOP		
Signature of Authorized Officer: CERTIFIED ONLINE		Date 06/29/2015
Printed name of Authorized Officer: Dennis Thornock		
Title or position of Authorized Officer: Chief Executive Officer		
Telephone number of Authorized Officer: 2088792281 ext.17		
Study Area Code of Reporting Carrier: 472218	Filing Due Date for this form: 07/01/2015	

ertifical	ion-Agent/Laring	FCCForm 481
ata Coll	ection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Códe	172218
<015>	Study Area Name	CÚSTER TEL COOP
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data.	Dennis Thornock
<035>	Contact Telephone Number - Number of person identified in data line <030>	2088792181 ext.17.
<0395	Contact Email Address - Email Address of person identified in data line <030>	dennis@cuscertel.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

cartify that (Name of Agent) also certify that   am an officer of the reporting camer; my re agent; and, to the best of my knowledge, the reports and da	sponsibilities include ensuring the accuracy of the annual data re	nation reported on behalf of the reporting carrier. porting requirements provided to the authorized
Name of Authorized Agent:	266 330 8 20 1	11 22 26
Name of Reporting Carrier:		
Signature of Authorized Officer:		Ďate:
Printed name of Authorized Officer:		
Title or position of Authorized Officer:	ra est a company of the company of t	1 3 1 3 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Telephone number of Authorized Officer:		2800-20070000000 240 40 40-40-0-0-0-
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	

### TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Au	norized to File	дппиат нерог	ts for C	AF OF LI	Recipients o	ai Repair of Re	porting Carri	er
l, as agent for the reporting carrier, certify that I am authorize the data reported herein based on data provided by the rep								carrier; I have prov
Name of Reporting Carden								
Name of Authorized Agent or Employee of Agent:	× 10				1 8 5 g			# K#
ilgnature of Authorized Agent or Employee of Agent."			5 0180484			779977%	Date:	
Printed name of Authorized Agent or Employee of Agent:		71 de 18		- 10000		SC SOME SOCI		2222 Barrier G
little or position of Authorized Agent or Employee of Agent								
Telephone number of Authorized Agent or Employee of Agent			4	132 - 24	ti. 14	S84 1/25640	+33	
Study Area Code of Reporting Cerner:		Filing Due Date	for this fe	orm:		3 (*	141	55 64 15

Attachments

(700) Pd	re Offerings Including Voice Rate Data	F60 F0(II 46).
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		OMB Cantrol No. 3050 0936/OMB Centrol No. 3060 0819 July 2013
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₹010≻	Study Area Code	472216
<035>	Study Area Name	CUSTER TEL COOP
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dennie Thombook
<035	Contact Telephone Number - Number of person Identified in data line <030>	\$58579299L CUE.17
<039>	Contact Email Address - Email Address of person identified in data line <030>	dopai o Acquitor to 1, curt
	50 512	
<7015	Residential Local Service Charge Effective Date 11/1/2015	
<702>	Single State-wide Residential Local Service Charge	
<703>		

State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Sates and Fee
ED.	Challis	6799=1===10	PR.	16.0	0.0	0,16	e.q	16.16
τĎ	Clayton		FR .	16.0	b, a:	0.16	4.0	16.16
rp	Elk Bend	J	PR.	16.0	0.0	9.19	9.0	16.16
r <b>B</b>	May		ER-	16-0	0.0	5:16	4.0	16.16
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IDI Bro	adpand Price Offerings		in see	Lock	401	mark the part of the part		n A
a Coll	action Form			OWBC	netcol No	3060.0984.00	te Control M	8 - 206 II. D
				July 20	113			- CTE OF THE
-		77777944414444444	-					
10>	Study Area Code	+7221.6						
15>	Study Area Name	CUSTER TEC CODE	-99000		71-12-12-1	A14.300	Mills	
020>	Program Year	2016 .	a!—\\  \ \ \ \ \ \	raprodent's, E.	365	51111 39	-500000	
3Q>	Contact Name - Person USAC should contact regarding this data	Dennis Trompok	SFW1/80		WINCO THE			8
35>	Contact Telephone Number - Number of person Identified in data line <0305	. 2088792281 ext.17				4 4 4		Var. 194
0395	Contact Email Address - Email Address of person identified in data line <030>	denni sicontertel net	The work				5-34	

<pl></pl>			 b2>	<& <d1;< th=""><th>sits site</th><th>e e e e e e e e e e e e e e e e e e e</th><th></th><th>sd9&gt;</th></d1;<>	sits site	e e e e e e e e e e e e e e e e e e e		sd9>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees		Broadband Service Upload Speed (Mbps)	Usage Allowance (GB)	Usage Aflowance Action Taken When Limit Reached (select).
kD.	Challis	34.95	0.0	34.795	4.0	1.0	357379	Sther, Unlimited data udage
ID.	Challis	19.35	0.0	59.95	6.0	Ló	5999999	Orher, Unlimited data scorps
ID.	Challia-	69.95	0.0	69.95	10.0	1,6	529259	Other, United data usage
10	challis'	39,55	6.0	99.95	5.0	5.0	399999	other, Unlimited data usage
70	Challip	97.95	0.0	99.65	15.0	(L)V	595999	Other, Unlimited data waage
70	Ciellia	149.95	4,5	149,85	10.0	10.0	999999	Other, Unlimited data umage
ID .	Chellie	199.95	a, à	199.95	so:d	10,5	999999	Ctmer, Unlimited data unbge
ı́ρ	Contlin	279.95	à.0	279.95	100,0	10.0.	999999	Other, Unlamited data epage
70	Clayton	34.95	9.0	34.95	4_q	1.0	499922	Other, Unlimited data usage
16	Glaycon	59.95	5.0	59.95	8.0	1.0.	999999	Other, Unlimited data usage
in	Clayton	65.55	0.0	69.95	16.0	116	999999	Other, Unlimited data wange
7D	Clayton	30.95	a: a	E9:95	5.0	5:4,	999999	Other, Unlimited data usage
2 <b>U</b>	Clayton	99:95	ó.'u	99.95.	15.0	1.0	399959	Other, finlinited data usage
i. 10	Clayton	149,95	0.0	/149.35	10.0	10.0	399999	Orber, Unlimited data issae
10	Clayton	199,95	9.8	199.95	50.0	Is.s	999999	Other, Wallmited data meage
ID.	Clayton	270.95	· a, a :	279.95	100.0	10.8	999999	Other, Unlimited data usage
ID .	Elk Dend	34,95	0.0	34.95	(4.16	1.0	999099	Other, Unlimited data usage
מו	Elk bend	89,95	.0.0	59.95	5.5	1,0	999790	Other, Unitalized data reage
1b	PER Dend	65.98	0.0	69.99	10.0	1.0	333999	Other, Unlikeland data trage
10	alk Head	89.95	e.c	69.95:	5.0	5.0	939999	Orbar, Unitalted date verge
15	Elk Bend'	99.95	B.O.	99.95	15:0;	1.6	909099	Other, MAISHICER data usage

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(710) Bro	adband Price Offerings	PCC Form AN 1
Data Coli	artion Lorro	COMB Control No. 3050 DSBs/OM3 Coutrol No. 3050 DSBs/
		July 2013
2000000		
<010>	Study Area Code	472718
<015>	Study Area Yame	COOR TEL SETEN
<020>	Pringram Year	2016
<030 <sub>2</sub>	Contact Name - Person USAC should contact regarding this data	Dennie Thornock
<035>	Contact Telephone Number - Number of person identified in data line <030>	2083792261 ext.17
<0395	Contact Email Address - Email Address of person thentified in data line <0305	Secretar 2 content to 1. Conte

State	Exchange (ILEC)	Residential' Rate:	State Regulated Fees	Total Rates and Fees		Broadband Service Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
o .	Elk Bend	149.95	4.0	149_35	20.0	10.0	999999	.noner, Unlimited date mange
D	Elk Send	199.95	9.0	199.55	ZU-0'	10.0	999399	Other; Unlimited data usage
B	51k tend	279395	9.0	279.95	100.0	10_0	295999	Other, Unlimited data trage
b	Нау	34,95	ð.p	34.98	4,0	1,0	299992	Other, Balimited data usage
Đ.	hay	59.95	9.9	19.95	6.0	3.0	399999	Other, Unlimited data usage
D.	Му	69.95	5.e	69.95	.10.0	1,0	223222	Ocher, Unlinited data usige
n	Hay	89.95	5.8	69.55	S.u	3.0	999999	Other, Unlimited data wasge
D	Say.	99:99	5.0	99,95	)=_q	1.6	999999	Other, Unlimited data usage
9	мау	.149,95	0.0	149.95	10.0	10.0	999999	Other, Unlimited data weare
i i	Нау	199.95	0.0	100.95	50.0	20.0	999999	Other, Unimprod data usage
ű	Ray	279.95	9.0	279.95	100,0	10,0	999999	Other, Unlimited data usage
				UNINTSKA BRA			9191 (3	e too is seen to o et t
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0) Operating Companies a Collection Form				- FIX Form 481 Oh IS Control No. 3860-036() OMB Control No. 3864-0819. NAV-2013
010> Study Area Code		472236		
015> Study Area Name		CUSTER TEL C	TAP	waste to an a section of the section
020> Program Year	The second of the second of the second	2016	THEY IS ESHOON	
	o USAC should contact regarding this data	Dennis Thorn	pc <b>Y</b>	
	umber - Number of person identified in data fine 4030>	2018792161 -		Decare madific are made.
	s - Email Address of paison identified in data line c030>	dem Laboratio	stel. oct	
810> Reporting Carrier	Custer Telephone Cooperative inc			
811> Holding Company	Not Applicable.		100	
812> Operating Company	Custer Telephone Cooperative Inc.			
6122 Operating Company				
913× 715 12 12 13 13 15 15 15 15 15 15 15 15 15 15 15 15 15		أجاه بهرستي والعدائدي	(a)	<b>635</b>
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# CUSTER TELEPHONE COOPERATIVE, INC. LINE 112: PROGRESS REPORT 472218ID112

REDACTED IN ENTIRETY

### Service Quality Standards and Consumer Protection

Custer Telephone Cooperative, Inc. ("Custer") understands and complies with the Idaho Public Utilities Commission's *Telephone Customer Relations Rules*, IDAPA 31.41.01, adopted under the general legal authority of the Public Utilities Law, Chapters 1 through 7, Title 61, Idaho Code, and the Telecommunications Act of 1988, Chapter 6, Title 62, Idaho Code, with regards to service.

These telephone customer relations rules provide a set of fair, just, reasonable, and non-discriminatory rules regarding deposits, guarantees, billing, application for service, denial of service, termination of service, complaints to telephone companies, billing for interrupted service, and provisions of certain information about customer to authorities.

Custer implements the *Telephone Consumer Relation Rules* through the terms and conditions set forth in its tariff, and through its standard company operating procedures, which is readily available to the public at their Headquarters office.

Custer also complies with Customer Proprietary Network Information (CPNI) and Red Flag rules through established operating procedures. A description of Custer's CPNI procedures is filed annually with the FCC.

### **Functionality in Emergency Situations**

Pursuant to 47 C.F.R. § 54.313(a) (6) and/or 47 C.F.R § 54.422(b) (4) as set forth in 47 C.F.R. § 54.202(a) (2) Custer Telephone Cooperative, Inc. meets the requirements to remain functional in emergency situations and has the following capabilities: Back-up power is provided to Custer Telephone's central and or remote office(s) by use of fixed generator and batteries that provide it with 120 hours of emergency power service. In addition, Custer Telephone's field electronics have 8 hours of back-up power by use of fixed/mobile generators and batteries. Custer Telephone also has SONET technology in its network that allows for self-healing network should a fiber cut occur in its core network and will automatically reroute traffic. Custer Telephone also has two (2) redundant paths within its network to provide for the capability to reroute traffic. Custer Telephone has equipped its remote offices/and or field gear, with Emergency Stand Alone technology that will provide for call completion and access to 911 in emergency situations. Custer Telephone is capable of managing traffic spikes resulting from emergency situations.

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Custer Telephone Cooperative, Inc. 2015 From 481 472218ID1010

Voice Services Comparability Report

Pursuant to 47 C.F.R. § 54.313 (a) (10) Custer Telephone Cooperative, Inc. ("Custer") is in compliance with the requirement that voice services is no more than two standard deviations above the national average urban rate for voice service of \$47.48 as specified in Public Notice DA 15-470 issued on April 16, 2015. Custer's current total local end-user rate<sup>1</sup> for all wire centers of \$16.16 (which includes a local fee of \$16.00, mandated state fees of \$.16 and mandatory extended area service charges of \$0) is not above the standard deviation as specified in the USF/ICC Transformation Order. 2

<sup>&</sup>lt;sup>1</sup> Local End User Rate as defined in USF/ICC Transformation Order 26 FCC Rcd at 17751, Para. 238 <sup>2</sup> USF/ICC Transformation Order, 26 FCC Rcd at 17694, Para. 84 (footnote included) "The standard deviation is a

measure of dispersion. The sample standard deviation is the square root of the sample variance. The sample variance is calculated as the sum of the squared deviations of the individual observations in the sample of data from the sample average divided by the total number of observations in the sample minus one. In a normal distribution, about 68 percent of the observations lie within one standard deviation above and below the average and about 95 percent of the observations lie within two standard deviations above and below the average."

### Lifeline

### What Is The Telephone Assistance Program?

Financial assistance is available in Idaho to help qualified low-income individuals pay for telephone service. The Idaho Telephone Service Assistance Program (ITSAP) offers a \$2.50 discount on monthly telephone bills. A separate program – the Federal Communication Commission's Life line program (Lifeline) offers a monthly discount of \$9.25. ITSAP provides a communication "lifeline" to those who might not otherwise be able to afford telephone service. It also enhances the value of service for everyone



by increasing the number of people who can be reach by telephone. A small surcharge is applied to every Idaho telephone line each month to reimburse local telephone companies for the cost of state discounts under ITSAP. The surcharge is Waived for customers receiving the ITSAP discount. The Idaho Public Utilities Commission (IPUC) Reviews the surcharge annually and may increase or decrease the surcharge.

### Who Is Eligible?

Any residential customer who meets program-based or income-based eligibility criteria. To find out if you are eligible contact the Eastern Idaho Community Action Partnership.

### The assistance provides the following discounts:

Landline:

- Idaho Telephone Service Assistance Credit \$2.50
- Lifeline FCC End User Charger Credit \$6.50
- Federal Lifeline Credit \$2,75

### How Do I Apply For Assistance?

In order to receive benefits, you must apply for these programs with the Eastern Idaho Community Action Partnership (EICAP) office. Website link and local address is listed below. EICAP will work with you and Custer Telephone to recertify you for the program each year; failure to recertify will terminate your eligibility for program benefits.

- Apply at the Eastern Idaho Community Action Partnership office.
- If you are eligible, your name and telephone number will be forwarded to Custer Telephone or your local service provider if different than Custer Telephone.
- The monthly discount will begin by your next billing period if your name and number match the telephone company's records.

### Do I Need To Apply Every Year?

Yes. Your eligibility must be renewed each year.

If you have questions regarding ITSAP, please contact Custer Telephone or the Eastern Idaho Community Action Partnership.

Lifeline is a government assistance program; the service is non-transferable, only eligible consumers may enroll in the program, and the program is limited to one discount per household.

Eastern Idaho Community Action Partnership 955 Riverfront Drive Suite A Salmon, ID 83467 208.756,3999 http://www.eicap.org/

### Lifeline Service Terms

Custer Telephone Cooperative, Inc. is a quality telecommunications service provider who provides basic and enhanced services at reasonable rates within its service territory. Basic Residential service is offered at the following rate:

		Monthly Rates Charges	One-Time Non-Recurring
Single Party Re	sidence Service	\$16,00	\$18,00
The following	fees apply in addition to the above monthly rates:		
•	End User Common Line	\$6.50	
•	Idaho Telephone Service Assistance Program (ITSAP)	\$0.01	
	Idaho Universal Service Fund (ID USF)	\$0.16	
	Custer County 911 Fee	\$1.25	
•	Federal Excise Tax	\$0.76	
•	Federal Universal Service Fund	\$1.13	
	Residential Access Recovery Charge	\$1.50	
.•	FUSC- Residential ARC	\$0.26	
Single Party Re	esidential Service Total	\$27.57	
Federal Lifelin	e Credit	(\$9.25)	
Idaho Telephor	ne Assistance Program Credit	(\$2.50)	
Single Party L	niversal Life Line Service Monthly Rate*	\$15.72	\$18.00

<sup>\*</sup>Discounted basic service rates and free Toll-Blocking are available to those that qualify for Universal Life Line Service,

The above rates include the following:

- Local Calling
- Touch Tone Capability
- · Access to Operator Services
- Directory Assistance and Inter-Change Service Providers
- · Voice Grade Access to the Public Switched Network
- Free Access to 800 and 800-like Toll Free Services
- One Free Directory Listing
- Free Access to a Business Office and Free Access to the Idaho Relay Service by Dialing 711

Emergency 911 Service......Surcharge for 911 services are assessed according to Government assessments

### Long Distance is not included.

Long Distance rate is ten cents (\$0.10) per minute

Custer Telephone Cooperative, Inc offers basic services to all customers in the following exchanges: 838-Clayton / 879-Challis / 876-May / 894-Elk Bend

For additional detail on any of these services, please contact our business office at 208.879.2281 or toll-free 866.879.2281.

472218ID3010

CERTIFICATION OF Custer Tel. Cooperative under 47 CFR 54.313(f)(1)(i)

Custer Telephone Cooperative, Inc. certifies that it is taking reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 4 Mbps downstream/1Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas as determined in an annual survey, and that requests for such service are met within a reasonable amount of time.

### 472218ID3012

### **Community Anchor Institutions**

Custer Telephone Cooperative, Inc. did not begin providing service to any Community Anchor Institutions in the previous calendar year (2014)

# CUSTER TELEPHONE COOPERATIVE, INC.

LINE 3017: RUS REPORTS

472218ID3017

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